

# INTERIOR REGULATIONS



## 1. CONDITIONS OF ADMISSION AND STAY

To be allowed to enter, settle in or stay on a campsite, you must have been authorized to do so by the manager or his representative. The latter has the obligation to ensure the good maintenance and order of the campsite as well as compliance with the application of these internal regulations. Staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them while respecting others. The managers reserve the right, for a legitimate reason, to refuse any person who, for example, has unfairly damaged the image of the campsite or its managers, particularly through unjustified opinions on the internet or in any other way. . Any bad verbal or physical behavior (defamation – Articles 23, 29 and 32 of the law of July 29, 1881) observed by the manager may result in the termination of the contract, without any delay and the immediate departure of the tenant without any reimbursement. No one can take up residence there.

## 2. POLICE FORMALITIES

Minors unaccompanied by their parents will not be admitted.

In application of article R. 611-35 of the code of entry and stay of foreigners and the right of asylum, the manager is required to have the client of foreign nationality complete and sign, upon arrival, a individual police form. It must mention in particular:

- First and last name
- Date and place of birth
- Nationality
- Usual address.

Children under the age of 15 can appear on one of the parents' records.

## 3. INSTALLATION

Outdoor accommodation and related equipment must be installed at the location indicated in accordance with the directives given by the manager or his representative.

## 4. RECEPTION OFFICE

Open in high season (from July 6 to August 24) every day from 9:00 a.m. to 12:30 p.m. and from 3:00 p.m. to 7:00 p.m. except Saturday from 8:30 a.m. to 12:30 p.m. and from 4:00 p.m. to 8:00 p.m.

Off season: 9:00 a.m. to 12:00 p.m. and 3:00 p.m. to 6:00 p.m. Closed on Sunday afternoon.

During reception opening hours, if we are not physically present at reception, we can be reached at 05-46-75-49-61.

Outside of opening hours, in the event of an EMERGENCY you can contact us at the same number.

At the reception desk you will find all the information on the campsite services, information on supply possibilities, sports facilities, tourist attractions in the surrounding area and various addresses which may prove useful.

A complaints collection and processing system is available to customers.

## 5. DISPLAY

These internal regulations are posted at the entrance to the campsite and at the reception office. It is given to each customer who requests it. For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to customers under the conditions set by order of the Minister responsible for consumption and can be consulted at reception.

## 6. FEES

Fees are paid at the reception desk. Their amount is displayed at the entrance to the campsite and at the reception office.

## 7. NOISE AND SILENCE

Customers are asked to avoid all noise and discussions that could disturb their neighbors. Sound devices should be adjusted accordingly. Door and trunk closures should be as discreet as possible. Dogs and other animals should never be left free. They must not be left at the campsite, even locked up, in the absence of their owners, who are civilly responsible for them. The manager ensures the tranquility of his customers by setting times during which there must be total silence between 11:30 p.m. and 8 a.m.

## 8. VISITORS

Any person invited by the tenant, without an overnight stay, must first identify themselves at the site reception upon arrival and report their departure. Any visit lasting more than one hour will be charged to the tenant at a rate of €2 per person (free for children under 6 years old) in low season and €4 per person in July/August, access to the **swimming pool remains closed to visitors**. Visitors are the responsibility of the customers who receive them. They will also have to leave their vehicle outside the site.

**Exit before 8:00 p.m.**

## 9. VEHICLE TRAFFIC AND PARKING

Inside the campsite, vehicles must travel at a speed limited to 10 km/h. Traffic is authorized until 10:30 p.m. Only vehicles belonging to campers staying there may circulate in the campsite. Parking is strictly prohibited in locations usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not obstruct traffic or prevent the installation of new arrivals. As a safety measure and to avoid causing nuisance, drivers are invited to:

- Limit the movement of their vehicle within the campsite Give absolute priority to:
- pedestrians, bicycles, children, emergency vehicles, etc.

**Only one vehicle is authorized per plot.**

## **10. CARE AND APPEARANCE OF FACILITIES**

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities. It is prohibited to throw waste water onto the ground or into the gutters. Customers must empty wastewater into the facilities provided for this purpose. Household waste, waste of all kinds, papers must be placed in the bins. Washing is strictly prohibited outside of the bins provided for this purpose. Plantings and floral decorations must be respected. It is prohibited to drive nails into trees, cut branches, or plant crops. It is not permitted to demarcate the location of an installation by personal means, nor to dig the ground. Any repair of damage to vegetation, fences, land or campground facilities will be the responsibility of the perpetrator. The pitch which will have been used during the stay must be maintained in the condition in which the camper found it upon entering the premises. Tents are not permitted.

## **11. SAFETY**

a) Fire Open fires (wood, coal, etc.) are strictly prohibited.

Stoves must be maintained in good working order and not used in unsafe conditions.

In the event of a fire, notify management immediately.

Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

b) Theft The management has a general obligation to monitor the campsite.

The camper remains responsible for his own installation and must report the presence of any suspicious person to the person in charge.

Customers are advised to take the usual precautions for backing up their equipment.

According to current legislation and for your safety, the campsite informs you that it is an establishment placed under video surveillance.

For any questions regarding the operation of the video surveillance system, contact reception.

## **12. GAMES**

No violent or disturbing games can be organized near the facilities. Children must always be under the supervision of their parents.

## **13. DEAD GARAGE**

Unoccupied equipment may only be left on the site after agreement with management and only in the indicated location. This service may be chargeable.

## **14. BREACH OF INTERNAL RULES**

In the event that a resident disrupts the stay of other users or does not respect the provisions of these internal regulations, the manager or his representative may orally or in writing, if he deems it necessary, give the latter formal notice to cease the disturbance. . In the event of a serious or repeated violation of the internal regulations and after formal notice by the manager to comply with them, the manager may terminate the contract. In the event of a criminal offense, the manager may call the police.

## **15. PRESENCE BRACELET**

July/August: upon arrival, **wearing a BRACELET is MANDATORY** within the campsite as a tenant or resident.

## **16. POOL**

Access to the swimming pool is strictly reserved for customers staying on the campsite and is prohibited for visitors.

### **Wearing a bracelet MANDATORY**

Each user must comply with the regulations displayed at the entrance to the space.

Minors must be accompanied and are the full responsibility of their parents.

The swimming pool area is unsupervised, the campsite declines all responsibility in the event of an accident within the swimming pool area.

The manager reserves the right to close the swimming pool in the event of a problem with water treatment and depending on weather conditions.

## **17. BARBECUE**

A common barbecue area is available to customers on the campsite. Charcoal and firelighters are not provided. The grills, buckets, etc. provided must be cleaned after use; their cleanliness is not the responsibility of the campsite.

The use of the barbecue remains the sole and entire responsibility of the customers.

Charcoal and electric barbecues are not permitted.

## **18. ARRIVALS AND DEPARTURES**

For mobile home rentals

- Arrivals are between 4 p.m. and 7 p.m.
- Departures take place between 8 a.m. and 10 a.m.

The barrier badge must be returned once the vehicle has left the campsite, otherwise the deposit will be collected.

For all early departures, please notify the manager for details.